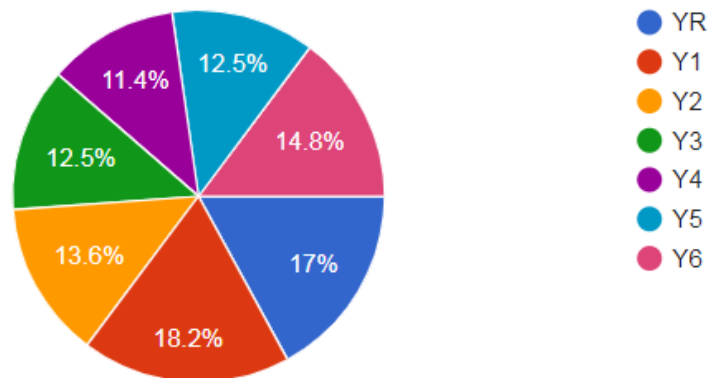


Heswall Primary School -Autumn Parent Survey 2019

This survey was completed anonymously online between 20.10.19 and 8.11.19. We thank you all for your honest replies and we will use the results to plan continued school improvement.

What class is your child in?

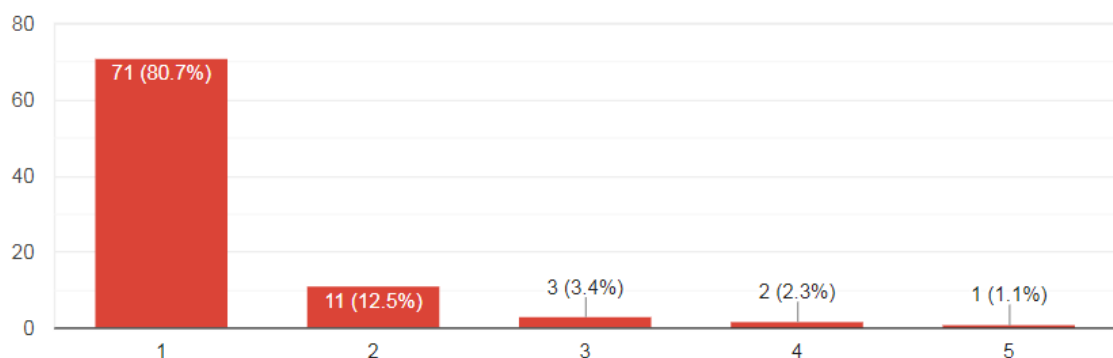
88 responses



This shows the spread of parents that completed the survey. More Y1 parents completed the survey than other classes.

My child feels safe at school

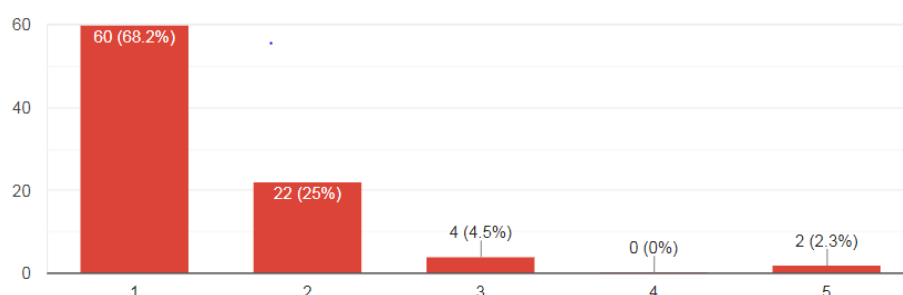
88 responses



An overwhelming majority of parents (93.2%) feel that their child feels safe at school. We will keep working hard as we want 100% of our parents to feel that their children feel safe here.

My child is making good progress.

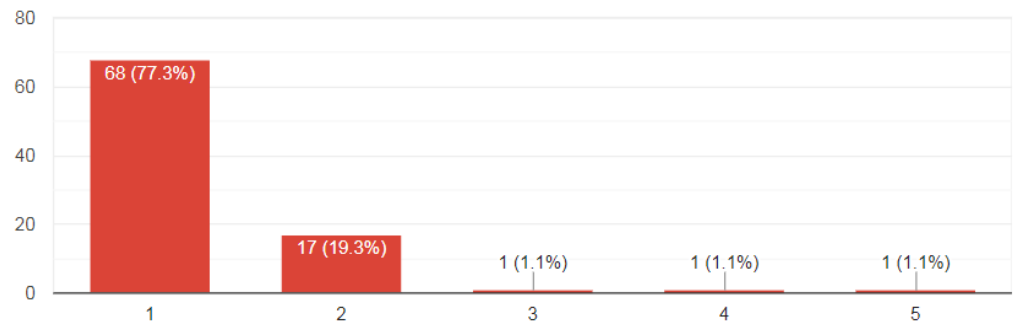
88 responses



An overwhelming majority of parents (93.2%) believe their child is making good progress.

My child is taught well in this school.

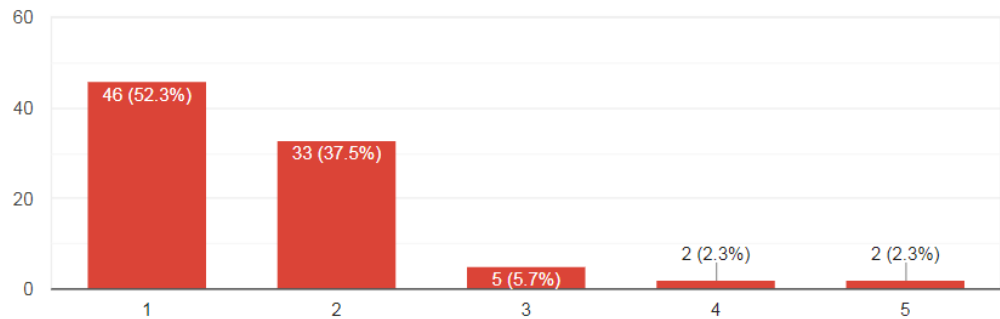
88 responses



An overwhelming majority of parents (96.6%) feel that their child is well taught here at Heswall.

There is a good standard of behaviour in this school.

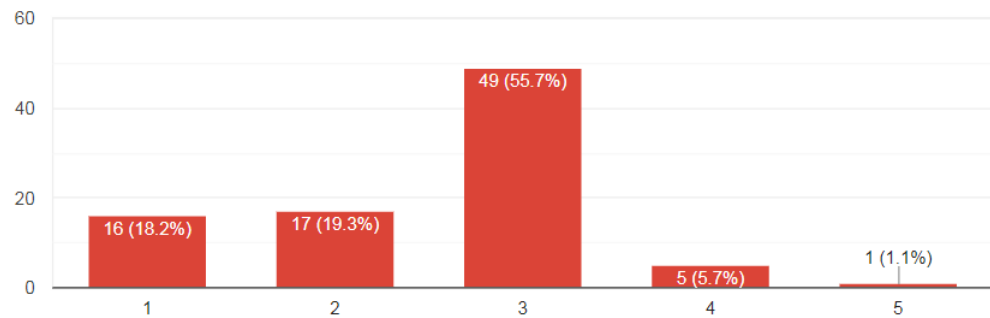
88 responses



A huge majority of parents (89.8%) feel that there is a good standard of behaviour in the school.

The school deals quickly with possible bullying incidents. (Click 3 if you have no experience of this)

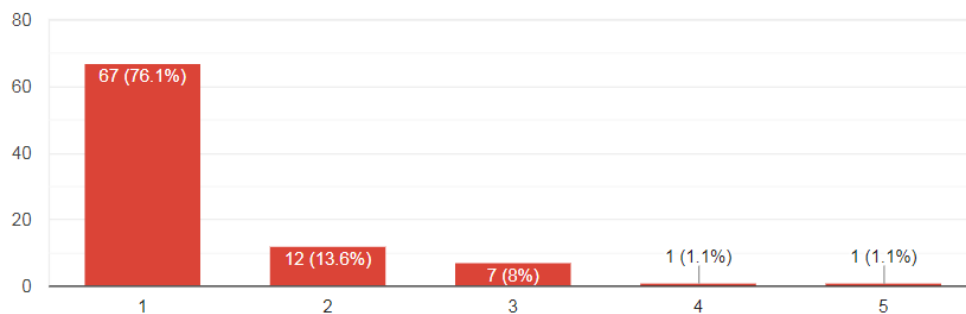
88 responses



We do not want any bullying incidents and the results show that a majority of parents (55.7%) have had no experience of bullying incidents. Of the remaining parents 37.5%, there is a recognition that any possible bullying incidents are dealt with quickly by the school.

This school keeps improving.

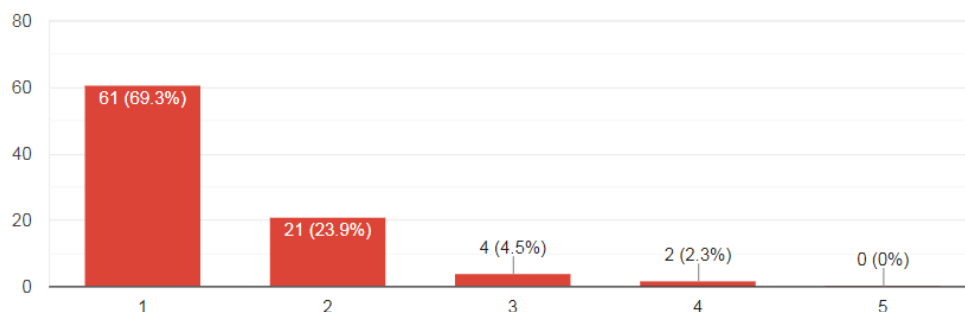
88 responses



A large majority of parents (89.7%) of parents feel that the school keeps improving.

One of the school's strengths is the way it nurtures the children?

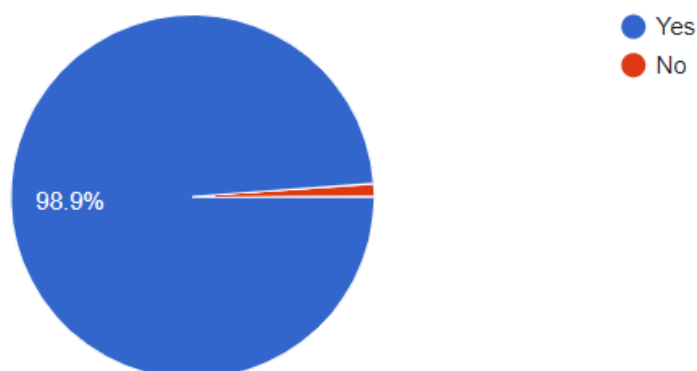
88 responses



An overwhelming majority of parents (93.2%) feel that one of the school's strengths is the way it nurtures children.

This is a good (or even better school)

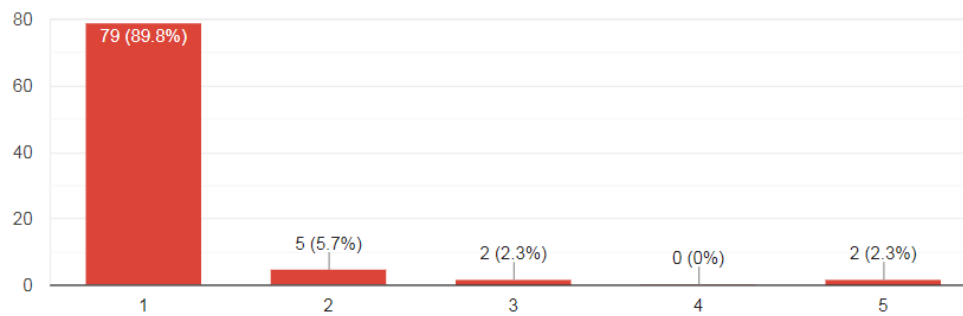
88 responses



A huge majority of our parents think that Heswall Primary is a good or better school. This is the opinion of 87/88 people who completed the survey.

I feel welcome in the school.

88 responses



95.5% of our families feel welcome in the school. We want 100% of our families to feel welcome in the school.

The best thing about this school is...

88 responses

everything
Makes parents feel involved, open plan and bright and fun for the children.
The teachers
Your focus on happiness!
Caring attitude and nurturing the whole child
Y4 teachers, I feel they really understand my child and work with her to get to her full potential.
I love how friendly and welcoming everyone is. The staff are patient and nurturing. Always willing to listen and help.
The feeling of being part of the community and the outdoor provision they have to offer the children
Everyone knows each other. Makes for a good environment to learn
The amount of staff is incredible, puts my mind at ease.
kindness and quality of learning
-
staff
the support I have had from everyone
It feels like we're part of a big family.
All the staff and the children
The happy and friendly atmosphere
in general the children seem happy to be there
community feel
It's knowledge of each child, I always feel everyone knows my child.
How quickly they address any issues or concerns.

The support and care given to children and their families
It's caring, eco-friendly, nurturing environment
The caring aspect and extra curricular activities.
Friendly, approachable, and dedicated staff. Growth mind set/ better never stops. On going events and visitors they will remember forever.
The wide variety of extra curricular activities, creative and inventive teaching, wonderful opportunities for the children
That it feels like an extended family
Sciences and community
The awareness of eco and global and nature issues
everyone is friendly teachers pupils and it seems to be a happy environment
It's welcoming and feel that issues that arise are addressed immediately. J
Promotion of healthy and happy children.
All children are inclusive
every child is respected as being an individual
Any problems raised have been dealt with quickly and we were reassured about the situation.
Good learning environment
Everyone matters
How helpful and open the teachers and other staff are to help the parents with any issues.
How well they welcome and settle in new starters.
Wrap around care
The teachers work really hard and really care about each of the children, and know each child well.
The kids like attending the school and enjoy it
Mr Lawrenson and Mrs Bolton
How my child develops year on year and is happy to go to school
Recognition that wellbeing drives attainment.
The teachers are so hardworking and care so much about the children and their progress. It is also very welcoming and has a lovely atmosphere.
The Teachers
Teachers really do care.
Is seeing the children happy and looking forward to school
How happy the children are there.
Everyone knows everyone, very welcoming, family feel.
nothing i can think of
It is very friendly & welcoming, everyone knows everyone.

We feel like our children are extremely well looked after and supported. The focus on academic success is important to us and we feel the school helps them to achieve this. However we feel the main strength of the school is that they are encouraged to grow as individuals and show empathy to others. The development that the school has undertaken with wider topics such as the environment is outstanding also.

it's like a family

the teachers

How much they care about my children

The caring and wonderful staff that truly get to know each child.

Everyone in it from the reception ,teacher and headmaster are helpful and doing their best to make sure everyone is happy..thank you

My child is very happy and showing good progress. Very happy.

Na

The happy, welcoming atmosphere.

The teachers have always listened to any concerns that we have had with our child. They have always had useful suggestions and always have our Childs best interests at heart.

It has a warm and nurturing environment.

The focus on children's happiness and the approachable and friendly staff.

The outdoor area

Staff are lovely, so friendly and approachable (approachable if there isn't too much going on) feel welcome here and the school feels like a very calm place to be in, everyone is chilled out with no mega expectations of parents or children, just to be happy and try your best which is the best motto!

Nurturing happy children

It's like being part of a big family.

Warm atmosphere that allows children to be how they are

Its achievements and the way they care for their pupils.

Meeting the needs of each pupil. Teachers are always there to talk about any concerns.

That the teachers are great with the kids

All inclusive, nurturing school

Nurturing

Just everything,staff,pupils,parents,it's such a happy place to be !

It has a lovely village school feel and everyone knows each other

How kind and friendly everyone is. Love how the kids in the older years know and look after the kids in the younger years

Friendly and supportive staff

It's outside space for children to play and teaching of global issues

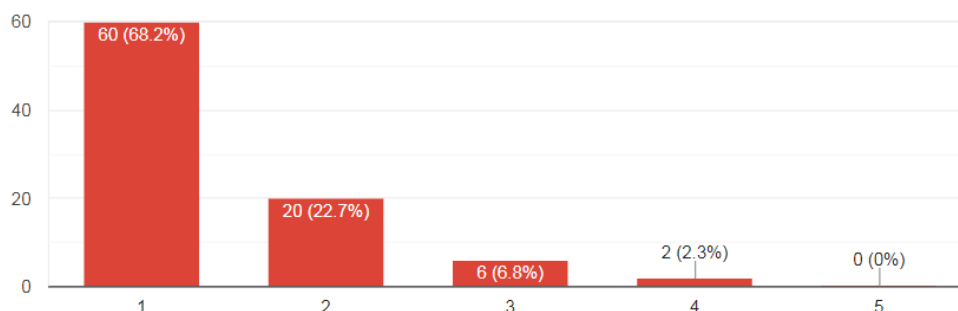
The staff

The hardworking staff!

Caring attitude and that you think of the whole child, not just academics.

I am happy with the direction that the school is going and support the curriculum development that is built on real life skills and an awareness of local and global issues.

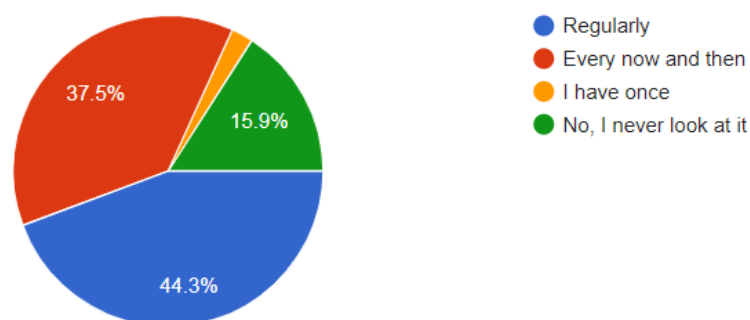
88 responses



90.9% of parents are happy with the direction that the school is developing its curriculum with a focus on real life skills and awareness of local and global issues.

Do you look at the school Twitter or Facebook?

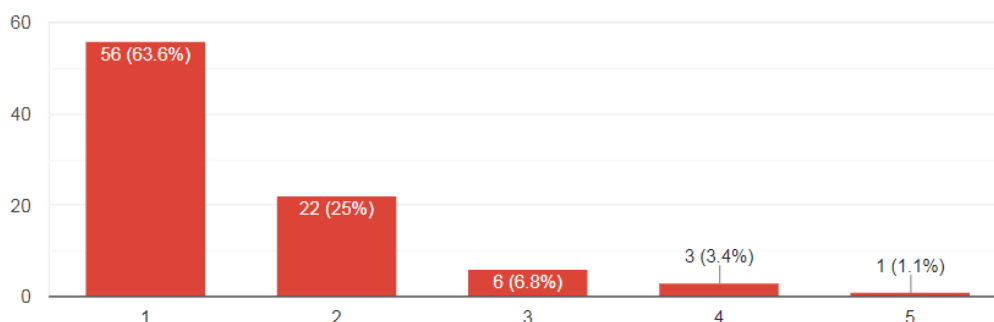
88 responses



Most people keep an eye on the school's social media accounts that help us inform parents of the daily life of the school.

Heswall Primary school communicates effectively with parents? e.g email, social media etc.

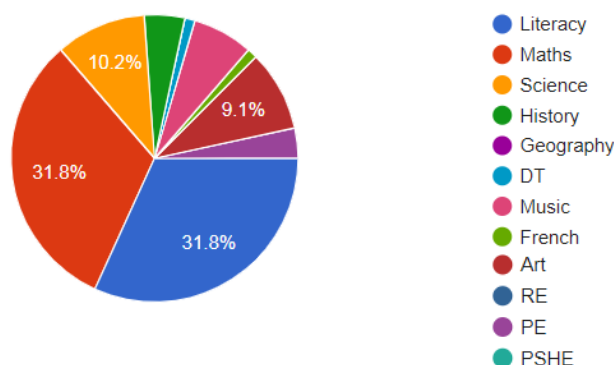
88 responses



A majority of parents (89.1%) think that the school communicates effectively with parents. We will keep working at this to get nearer to 100% and keep using email, letters and the eSchools app to communicate with parents.

What is your child's favourite area of learning?

88 responses



Maths and Literacy are what the majority of parents believe is their child's favourite area of learning.

If your child does not currently have a school dinner, can you advise us why? (We'd love to know how we can make things better!)

88 responses

Actual comments not included as many of the responses include children's names. We have therefore listed as many responses as possible. This section is negative as we were only asking why some children do not want a school dinner. We still received a large amount of positive comments too.

Get rid of cakes and biscuits.

If the children don't want any of them, they'll get a sausage.

There are unhealthy options such as ice cream and jelly and my child will eat them if they are on offer.

Packed lunch is cheaper than school meals.

Not value for money or as healthy as I would like.

They are a fussy eater.

Doesn't enjoy the food.

She feels rushed and my child is a slow eater.

My child should be given vegetables and not just offered them.

Doesn't like the food on Tuesdays.

Just prefers to have packed lunch but the school dinners are fine.

Can have what they want if it is a packed lunch.

Unhealthy options are too easy to pick.

It's repetitive

There seem to be too many pasta options.

Can there be healthier options like yoghurt and tinned fruit?

Menu

Cost

Is there anything else that you would like us to know so we can keep improving the school?

88 responses

Again, to avoid identification of children, the majority of responses are paraphrased here. We have added brief responses in blue.

Keep doing what you are doing. [Thank you.](#)

We absolutely love the work you've done with the Uganda school and Ocean Blue. [Thank you.](#)

Please don't sell Christmas cards for all the waste they create. [We will pass this to the PTA.](#)

Our understanding is that the PTA exists to raise money for the school and not for local charities even though they are really worthy charities. [In most cases it is the school rather than the PTA that raise money for the charities.](#)

It's great you are asking about school dinners. [We want to provide the best service we can for our children and their families.](#)

More attention on 11+ rather than winning awards. [Preparation is not meant to take place in any Wirral Primary School – we teach the National Curriculum and 11+ has also changed in recent years and the exams no longer happen in the primary schools. We have only won a small number of awards but it helps to raise the standards within the school.](#)

Keep doing what you are doing. [Thank you.](#)

Grab bags need improving. [This will be discussed.](#)

We want more opportunities for extension and enrichment for high learning potential children. [We will endeavour to provide more opportunities to extend all our pupils including the most able children.](#)

Eleven Plus prep would be useful. [The 11+ is no longer part of Wirral Primary Schools. The National Curriculum is taught in this school. Preparation for the 11+ is not meant to take place in any Wirral Primary Schools.](#)

Concerns over respect and discipline. [We have high standards and expectations for all of our pupils. We will always deal with any incidents using our behaviour management plan.](#)

I really like the fact that the school supports good causes throughout the year. [We often pick charities that have a link to our school/community.](#)

I want more notice about school events. [We will endeavour to add all events to the school calendar on the school website.](#)

Keep going in the direction you are currently going in with regards to engaging children and parents. [Thank you](#)

If assembly overruns it means the children come out late which can make parents late for after school activities. [We understand this and will do our very best to always be out on time.](#)

So far Heswall are doing a great job – Thank you. [Thank you too!](#)

We want a foreign language taught in KS1 classes too. [We will discuss this in school. It is not part of the KS1 National Curriculum but we will review this.](#)

The building work looks great and the children love having their playground back. We are glad they have it back too. [Fortunately, most of the work happened whilst the children were able to use the school field.](#)

I am pleased that music lessons are being offered. There will be different things happening across the school year. Y5 are currently having ukulele lessons every Friday morning.

Can music be improved so that each child has the opportunity to learn an instrument? Each class has a music lesson each week. [At the moment, Y5 class are learning the ukulele and other classes will get different opportunities across the year.](#)

Keep up the great work. [Thank you](#)

We are very happy. [Thank you](#)

We are really happy with the school and our daughter's progress so far. [That's great to hear.](#)

Be outside even more. [We will try to get outside more.](#)

Not keen on children being in the music assembly for extra lessons which were at an extra cost and limited places but I know they need to see it to be interested so therefore it is a balance. [We understand your view point on this. The assembly was a demonstration that was hoping to both educate and inspire.](#)

Can there be climbing opportunities for children in Y1 and Y2? [We will discuss this in school.](#)

Fab School. [Thank you.](#)

Parents parking on pavements. [We appreciate that it is difficult to park around the school at drop off and pick up times but parking on pavements puts pedestrians in danger.](#)

More emphasis on Art. [Art is taught in all year groups but we understand about raising the profile within the school.](#)

Can the children's toilets be updated? [We have updated some of the Key Stage Two sinks this year and replaced some of the Key Stage One last year. We will keep updating the toilets.](#)

Smaller classes. [In Key Stage 1, our classes do not exceed 30 and do not exceed 35 in Key Stage 2. We do however have lots of teaching assistants to enable excellent adult to pupil ratios and our Y4 class has 2 teachers every morning.](#)

Too much football. [This will be discussed with our PE coaches but we have a full PE curriculum.](#)

Too many emails, letters, notes, social media updates to keep up with. [We are trying to get the balance right. We aim to provide enough but not too much communication. We will discuss this within the school.](#)

Only have an unhealthy option for pudding once each week. [We will discuss this with the cooks.](#)

Would love to see more work around eco schools. [We will definitely keep going with this aspect.](#)

Continue the good work. [Thank you.](#)

Nope. It's perfect. [Thank you.](#)

I am really happy with every aspect of the way that my child is being educated. Thanks for everything that you do. [Thank you.](#)

The responses from this survey will be discussed by the school staff and by the school governors in order to continue to drive school improvement.